Using Data for Program Development

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Health and Wellness is What Everyone Wants

Your prospective residents move to your community because they <u>expect you</u> to help them remain independent for the rest of their lives







Keeping People Independent

- Meets your mission
- Improves satisfaction of residents
- Reduces turnover of units
- Allows community admissions to assisted living and health care
- Reduces costs for life care community through reduced utilization





What Can We Provide To Facilitate Health and Independence?

- Holistic evidence-based assessment (COLLAGE)
- Knowledge and tools to remain well and stop or slow chronic disease
- Data-driven programs and services to enhance quality of life





Components of an Effective Program

A holistic approach to care coordination services is finding the right balance of support between monitoring the seniors health care needs through ongoing contact. To develop a simple plan of care that is understandable and agreed upon with the goal of 100% compliance.





Wellness Program Developments

Physical	Emotional	Intellectual	Social	Vocational	Spiritual
Living Well With A Chronic Condition Class	Joy Of Living Class	Covered Bridge Class	Low Vision Book Club	Volunteers	"How Satisfied Are you With your Life"





How COLLAGE Assisted

- Provides holistic evidence-based wellness assessment
- Supports philosophy of promoting independence
- Provides opportunity for benchmarking via comparative data
- Assists in development of resident need priorities





Occupancy Data: Health Care and Assisted Living

	Projected	Projected	Actual	Actual
	SNF	A/L	SNF	A/L
2007	53	53	30	18
2008	53	53	29	19
2009	53	53	27	18
2010	54	52	19	30
2011	54	52	16	30





Occupancy Data: Lead to Significant Financial Improvement

New direct admissions into health care and assisted living, lead to financial improvement: approximately 7 million dollars surplus







2012 and Beyond





Cognitive Performance Scale (CPS) Score

CHA Dates	Cognitive impaired residents: derived from CPS score
2008 –'09	126
2009 –'10	175
2010 –'11	200





COLLAGE, The Art & Science of Healthy Aging

Helps you get the right people in the right seats on the bus

Data improves services, quality and outcomes, and it is a win-win for everyone...



